

# **Quick start**

# Implementation Guide

Document version 1.9

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| Version | Author            | Date       | Comment                                                                                                                                                                                                                                                                                 |
|---------|-------------------|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1.9     | La Banque Postale | 11/20/2020 | • Update of the <i>Sending a payment form via POST</i> chapter.                                                                                                                                                                                                                         |
| 1.8     | La Banque Postale | 7/30/2020  | <ul> <li>Correction of field format for vads_trans_date.</li> <li>Update of the Setting up the Instant Payment Notification chapter.</li> </ul>                                                                                                                                         |
| 1.7     | La Banque Postale | 12/9/2019  | <ul> <li>Update of the Proceeding to testing chapter</li> <li>Update of the IPN setup procedure.</li> <li>Addition of the Implementing the IPN chapter.</li> <li>Correction of field format for vads_product_label.</li> <li>Modification of field format for vads_trans_id.</li> </ul> |
| 1.6     | La Banque Postale | 8/30/2019  | Initial version                                                                                                                                                                                                                                                                         |

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The merchant website and the payment gateway interact by exchanging data.

To create a payment, this data is sent in an HTML form via the buyer's browser.

At the end of the payment, the result is transmitted to the merchant website in two ways:

- Via the browser when the buyer clicks the button to return to the merchant website.
- automatically by means of a notification called Instant Notification URL (also called IPN), see chapter **Setting up the end of payment notification**.

To guarantee the security of the exchange, the data is signed with a key known only to the merchant and the payment gateway.

## 2.1. Setting up the payment page URL

The merchant website interacts with the payment gateway by redirecting the buyer to the following URL:

https://scelliuspaiement.labanquepostale.fr/vads-payment/

## 2.2. Identifying yourself when exchanging with the payment gateway

To be able to interact with the payment gateway, the merchant needs to have:

- The shop ID: allows to identify the merchant website during the exchange. Its value is transmitted in the vads\_site\_id field.
- The key: allows to compute the alphanumeric signature transmitted in the signature field.

To retrieve these values:

- 1. Sign in to the Merchant Back Office: https://scelliuspaiement.labanquepostale.fr/vads-merchant/
- 2. Enter your login.

The login is sent to the merchant's e-mail address (the subject of the e-mail is **Connection identifiers-**[your shop name].

### 3. Enter your password.

The password is sent to the merchant's e-mail address (the subject of the e-mail is **Connection** identifiers- [your shop name].

4. Click Sign in.

After 3 password entry errors, the user's account is locked. Click on the link **Forgotten password or locked account** to reset it.



A user's password is valid for 90 days. Beyond this period, a renewal will be requested when connecting.

- 5. Click Settings > Shop.
- 6. Select Keys.



Figure 1: Keys tab

Two types of keys are available:

- The test key that allows to generate the form signature in test mode.
- The **production key** that allows to generate the form signature in production mode.

These keys can be numeric or alphanumeric.

### For maximum security, it is recommended to use an alphanumeric key.

To change the format of your test key, click the **Regenerate a test key** button and select the format ("ALPHANUMERIC" or "NUMERIC").

| 9 | Regeneration of the test key                                                                                                                                                                                                                                   | × |
|---|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|   | Format of the key*: ALPHANUMERIC                                                                                                                                                                                                                               |   |
| L | You are about to generate a new ALPHANUMERIC test key for the shop.                                                                                                                                                                                            |   |
|   | Once this action is done, you will have to modify your merchant website to take into account the new test key.Until the update is effective, all the test payment forms or test Web Services will be rejected by the payment gateway due to invalid signature. |   |
|   | Cancel                                                                                                                                                                                                                                                         |   |

To change the format of your production key, click the **Regenerate a production key** button and select the format ("ALPHANUMERIC" or "NUMERIC").

| Regeneration of the production key                                                                                                                                                                                                                                                              | ×       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| Format of the key *: ALPHANUMERIC                                                                                                                                                                                                                                                               |         |
| MUST READ BEFORE CONFIRMING                                                                                                                                                                                                                                                                     |         |
| The type of your current key is numeric.<br>You are about to generate a new <b>ALPHANUMERIC</b> production key for the                                                                                                                                                                          |         |
| - Together with your integrator, make sure that your merchant website supports this type of key.                                                                                                                                                                                                |         |
| <ul> <li>- If you are using a payment module provided by the gateway for open source solutions such as Prestashop, Magenl<br/>WooCommerce, etc., see the module technical documentation, where the support of alphanumeric key must be<br/>specified in the "release notes" section.</li> </ul> | 0,      |
| Once this action is completed, you will have to modify your merchant website to take into account the new productio<br>key. As long as the update has not been made, all payment forms or production Web Services will be rejected by the<br>payment gateway for invalid signature.             | in<br>! |
| $\hfill\square$ I confirm that I am aware of the risks and accept them                                                                                                                                                                                                                          |         |
| Cancel                                                                                                                                                                                                                                                                                          |         |

# 2.3. Managing interaction with the merchant website

Two types of URLs are used to manage the dialog with the merchant website:

- Instant Payment Notification, also called the IPN,
- Return URL to the merchant website.

### Instant Payment Notification - IPN

The **Notification URL** is the URL of a specific page on the merchant website that is **automatically** called by the payment gateway when certain events take place.

By default, the rules are created to manage the events below:

- end of payment (accepted or rejected),
- payment abandoned or canceled,
- token creation or update,
- recurring payment creation,
- new installment date,
- authorization made in case of a deferred payment,
- update of a transaction status by the acquirer,
- operation made via the Merchant Back Office (cancellation, refund, duplication, manual payment, etc.).

These rules must be enabled and configured according to the needs of the merchant.

With each call, the payment gateway transmits transaction details to the merchant website. It is called instant notification (or **IPN** as in Instant Payment Notification).

To guarantee the security of the exchange, the data is signed with a key known only to the merchant and the payment gateway.

### URL of return to the merchant website

In the Merchant Back Office, the merchant can configure the "default" return URLs via the menu **Settings** > **Shop** > **Configuration** tab:

| Return URL                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | The | merchant | can | set | up | а |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----------|-----|-----|----|---|
| Return URL of the shop in test mode:                                                                                                                                                                                                                                                                                                                                                                                                                                                  |     |          |     |     | •  |   |
| Return URL of the shop in production mode:                                                                                                                                                                                                                                                                                                                                                                                                                                            |     |          |     |     |    |   |
| "Instant Payment Notification URL" rule status: <u>Not set</u> The return URL is called when the buyer clicks on the "Return to shop" button after the payment. It must NOT be mistaken with the Instant Payment Notification URL. To analyze the transaction result, you must ALWAYS use the Instant Payment Notification, that you can set in the <u>Notification rules</u> screen. ALWAYS think to test by closing your browser after the payment without coming back to the shop. |     |          |     |     |    |   |
| different return URL for each mode.                                                                                                                                                                                                                                                                                                                                                                                                                                                   |     |          |     |     |    |   |

### Figure 2: Setting up return URLs

By default, the buyer is redirected to the URL regardless of the payment result.

If no URL has been set up, the main URL of the shop will be used for redirection (**URL** parameter defined in the **Details** section of the shop).

The merchant will be able to override this setting in his/her payment form (see chapter **Setting up return URLs**).



The status of the "Instant Payment Notification at the End of Payment" (IPN) rule is displayed in this window. If the URL has not been set up, make sure to specify it (see chapter **Setting up notifications**).

# 2.4. Managing security

There are several ways to guarantee the security of online payments.

### 2.4.1. Ensuring interaction integrity

The integrity of exchanged information is preserved by the exchange of alphanumeric signatures between the payment platform and the merchant website.

The payment gateway and the merchant website interact via HTML forms.

A form contains a list of specific fields (see chapter Generating a payment form) used to generate a chain.

This chain is then converted to a smaller chain using a hash function (SHA-1, HMAC-SHA-256).

The merchant will be able to choose the hash algorithm in their Merchant Back Office (see chapter **Choosing** *the hash algorithm*).

The resulting chain is referred to as the **digest** (*empreinte* in French) of the initial chain.

The digest must be transmitted in the signature field (see chapter Computing the signature).

### Modeling security mechanisms:



Figure 3: Diagram of a security mechanism

- 1. The merchant website builds the form data and computes the signature.
- 2. The merchant website submits the form to the gateway.
- 3. The gateway receives the form data and computes the signature.
- 4. The gateway compares the computed signature with the signature that was transmitted by the merchant website.
- 5. If the signatures are different, the payment request is rejected.

If not, the gateway proceeds to payment.

6. The gateway builds the result data and computes the response signature.

- **7.** Depending on the shop configuration (see chapter **Setting up notifications**), the payment gateway transmits the payment result to the merchant website.
- **8.** The merchant website receives the data and computes the signature. It compares the computed signature with the signature that was transmitted by the payment gateway.
- **9.** If the signatures are different, the merchant analyses the source of the error (computation error, attempted fraud, etc.).

If not, the merchant proceeds to update their database (stock status, order status, etc.).

### 2.4.2. Selecting the hash algorithm

In the Merchant Back Office (**Settings** > **Shop** > **Keys**), the merchant can choose the hash function to use for generating signatures.

| Security of data exchange                |              |   |
|------------------------------------------|--------------|---|
| Signature algorithm in Test mode*:       | SHA-1        | ~ |
| Signature algorithm in Production mode*: | HMAC-SHA-256 |   |
|                                          | SHA-1        |   |

HMAC-SHA-256 signature algorithm is applied by default.

You can select a different signature algorithm for TEST mode and for PRODUCTION mode.

However, be sure to use the same method to generate your payment forms and to analyze the data transmitted by the gateway during notifications.

In order to facilitate changing the algorithm, the SHA-1 or HMAC-SHA-256 signatures will be accepted without generating rejections due to signature error for 24h.

### 2.4.3. Storing the production key

(i)

For security reasons, the production key will be masked after the first real payment made with a real card.

It is strongly recommended to store the key in a safe place (encrypted file, database etc.).

In case of losing the key, the merchant will be able to regenerate a new one via their Merchant Back Office.

Remember that the production key can be viewed in the Merchant Back Office via **Settings** > **Shop** > **Keys** tab.

### 2.4.4. Managing sensitive data

Online payment transactions are regulated by strict rules (PCI-DSS certification).

As a merchant, you have to make sure to never openly transcribe data that could resemble a credit card number. Your form will be rejected (code 999 - Sensitive data detected).

Special attention should be paid to order numbers containing between 13 and 16 numeric characters and beginning with 3, 4 or 5.

To access the notification rule management, open the menu: **Settings > Notification rules**.

| 🚯 Instant Payme | nt Notification 🛛 🖾 🛙 | E-mail sent to the merchant E-mail sent to the buyer                         |
|-----------------|-----------------------|------------------------------------------------------------------------------|
| Ena             | abled 👻               | Reference                                                                    |
| ×               |                       | Instant Payment Notification URL on batch authorization                      |
| ×               |                       | Instant Payment Notification URL at the end of the payment                   |
| ×               |                       | Instant Payment Notification URL on batch change                             |
| ×               |                       | Instant Payment Notification URL on cancellation                             |
| ×               |                       | Instant Payment Notification URL on an operation coming from the Back Office |

The rule configuration tab of "Instant Payment Notification URL call" type opens.

## 3.1. Setting up the Instant Payment Notification

This rule allows to notify the merchant website in the following cases:

- Payment accepted
- Payment refused
- Token creation or update
- Creation of a recurring payment

The **Payment accepted** event corresponds to the creation of a transaction with one of the (**vads\_trans\_status**) statuses below:

- ACCEPTED
- AUTHORISED
- AUTHORISED\_TO\_VALIDATE
- CAPTURED
- INITIAL
- UNDER\_VERIFICATION
- WAITING\_AUTHORISATION
- WAITING\_AUTHORISATION\_TO\_VALIDATE
- WAITING\_FOR\_PAYMENT

This notification is required to communicate the result of the payment request.

It will inform the merchant website of the payment result even if your client has not clicked the "Return to the shop" button.

- 1. Right-click Instant Payment Notification URL at the end of the payment.
- 2. Select Manage the rule.
- Enter the E-mail address(es) to notify in case of failure field in the General settings section.
   To specify several e-mail addresses, separate them with a semi-colon.
- Check the box Automatic retry in case of failure if you wish to authorize the gateway to automatically
  resend the notification in case of a failure (can be done up to 4 times).

For more information, please see chapter *Automatic retry in case of failure* on page 11.

- 5. In the Instant Payment Notification URL of the API form V1, V2 section, specify the URL of your page in the fields URL to notify in TEST mode and URL to notify in PRODUCTION mode.
- 6. Save the changes.

## 3.2. Automatic retry in case of failure

### Automatic retry does not apply to notifications manually triggered via the Merchant Back Office.

The merchant can enable a mechanism that allows the payment gateway to automatically return notifications when the merchant website is temporarily unavailable, **up to 4 times**.

A notification will be considered as failed if the HTTP code returned by the merchant site is not on the following list: **200**, **201**, **202**, **203**, **204**, **205**, **206**, **301**, **302**, **303**, **307**, **308**.

Call attempts are scheduled at fixed intervals every 15 minutes (00, 15, 30, 45).

After each failed attempt, a notification e-mail is sent to the e-mail address specified in the configuration of the notification rule in question.

In this case, the subject of the e-mail contains the number corresponding to the notification retry attempt. It is presented as attempt # followed by the attempt number.

• Example of an e-mail subject following a first notification failure at the end of payment:

[MODE TEST] My Shop - Tr. ref. 067925 / FAILURE during the call to your IPN URL [unsuccessful **attempt #1**]

• Example of an e-mail subject following a second failure:

[MODE TEST] My Shop - Tr. ref. 067925 / FAILURE during the call to your IPN URL [unsuccessful  ${\tt attempt}~{\tt \#2}]$ 

• Example of an e-mail subject following a third failure:

[MODE TEST] My Shop - Tr. ref. 067925 / FAILURE during the call to your IPN URL [unsuccessful <code>attempt #3</code>]

• Example of an e-mail subject following the last failure:

[MODE TEST] My Shop - Tr. ref. 067925 / FAILURE during the call to your IPN URL [unsuccessful **attempt #last**]

To notify the merchant website of the last notification attempt, the e-mail subject will contain the mention attempt #last.

During the automatic retry, certain details are not stored in the database or are modified.

### Examples of fields not available/not registered in the database:

| Field name          | Description                               |
|---------------------|-------------------------------------------|
| vads_page_action    | Completed operation                       |
| vads_payment_config | Payment type (immediate or installment).  |
| vads_action_mode    | Acquisition mode for payment method data. |

### Examples of fields sent with different values:

| Field name         | New value                                              |
|--------------------|--------------------------------------------------------|
| vads_url_check_src | Always set to <b>RETRY</b> in case of automatic retry. |

| Field name        | New value                                                                                                                                               |
|-------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| vads_trans_status | The transaction status may vary between the initial call and the automatic retry (cancellation by the merchant, transaction capture at the bank, etc.). |
| vads_hash         | The value of this field is regenerated with each call.                                                                                                  |
| signature         | The signature value depends on the different statuses that may vary between the initial call and the automatic retry.                                   |

These e-mails contain:

- the encountered problem,
- parts of analysis depending on the error,
- its consequences,
- instructions for manually triggering the notification from the Merchant Back Office.



After the fourth attempt, it is still possible to retry the IPN URL **manually** via your Merchant Back Office.

Warning, during the automatic retry, any manual call to the IPN URL will affect the number of automatic attempts:

- a successful manual call will stop the automatic retry,
- a failed manual call will have no impact on the current automatic retry.

# 3.3. Other cases of notification

Depending on the subscribed commercial options, the payment gateway will make a call to the notification URL in the following cases :

- abort or cancellation by the buyer on the payment page
- refund from the Merchant Back Office
- cancellation of a transaction from the Merchant Back Office
- validation of a transaction from the Merchant Back Office
- modification of a transaction from the Merchant Back Office
- etc.

For more information on configuring rules, see *Notification center* user guide.

The merchant website redirects the buyer to the payment gateway using a POST form from HTML to HTTPS.

This form contains:

The following technical elements:

- The <form> and </form> tags that allow to create an HTML form.
- The method="POST" attribute that defines the method used for sending data.
- The action="https://scelliuspaiement.labanquepostale.fr/vads-payment/" attribute that defines where to send the form data.

### Form data:

All the data in the form must be encoded in UTF-8.

Special characters (accents, punctuation marks, etc.) will then be correctly interpreted by the payment gateway. Otherwise, the signature will be computed incorrectly and the form will be rejected.

Please, consult the table below that indicates required formats.

| Notation  | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |
|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| а         | Alphabetic characters (from 'A' to 'Z' and from 'a' to 'z')                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |
| n         | Numeric characters                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |
| s         | Special characters                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |
| an        | Alphanumeric characters                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |  |
| ans       | Alphanumeric and special characters (except '<' and '>')                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |  |
| 3         | Fixed length of 3 characters                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  |
| 12        | Variable length up to 12 characters                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |  |
| json      | JavaScript Object Notation.<br>Object containing key/value pairs separated by commas.<br>It starts with a left brace " { " and ends with a right brace " } ".<br>Each key/value pair contains the name of the key between double-quotes followed by ":"<br>followed by a value.<br>The name of the key must be alphanumeric.<br>The value can be:<br>• a chain of characters (in this case it must be framed by double-quotes)<br>• a number<br>• an object<br>• a table<br>• a boolean<br>• empty<br>Example: {"name1":45,"name2":"value2", "name3"=false} |  |
| enum      | Characterizes a field with a complete list of values.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  |
| -         | The list of possible values is given in the field definition.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |  |
| Enum list | List of values separated by a ";".                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |
|           | Fremule: vade navment cards=VISA:MASTEPCARD                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |
|           | List of key (value pairs separated by a ""                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  |
| шар       | LISE OF Key / Value pairs separated by a 🥠                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  |

| Notation | Description                                                                              |
|----------|------------------------------------------------------------------------------------------|
|          | Each key/value pair contains the name of the key followed by "=", followed by a value.   |
|          | The value can be:                                                                        |
|          | a chain of characters                                                                    |
|          | a boolean                                                                                |
|          | a json object                                                                            |
|          | an xml object                                                                            |
|          | The list of possible values for each key/value pair is provided in the field definition. |
|          | Example: vads_theme_config=SIMPLIFIED_DISPLAY=true;RESPONSIVE_MODEL=Model_1              |

• Required fields:

| Field name       | Description                                                                                                                                           | Format | Value                                                         |
|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|--------|---------------------------------------------------------------|
| signature        | Signature guaranteeing the<br>integrity of the requests<br>exchanged between the<br>merchant website and the<br>payment gateway.                      | ans    | Ex :<br>ycA5Do5tNvsnKdc/<br>eP1bj2xa19z9q3iWPy9/rpesfS0=      |
| vads_action_mode | Acquisition mode for<br>payment method data                                                                                                           | enum   | INTERACTIVE                                                   |
| vads_amount      | Payment amount in the smallest currency unit (cents for euro)                                                                                         | n12    | E.g.: 4525 for EUR 45.25                                      |
| vads_ctx_mode    | Mode of interaction with the payment gateway                                                                                                          | enum   | TEST or PRODUCTION                                            |
| vads_currency    | Numeric currency code to<br>be used for the payment,<br>in compliance with the<br>ISO 4217 standard (numeric<br>code).                                | n3     | E.g.: 978 for euro (EUR)                                      |
| vads_page_action | Action to perform                                                                                                                                     | enum   | PAYMENT                                                       |
| vads_payment_cor | Payment type                                                                                                                                          | enum   | SINGLE for immediate payment<br>MULTI for installment payment |
| vads_site_id     | Shop ID                                                                                                                                               | n8     | E.g.: 12345678                                                |
| vads_trans_date  | Date and time of the payment form in UTC format                                                                                                       | n14    | Respect the YYYYMMDDHHMMSS<br>format<br>E.g.: 20200101130025  |
| vads_trans_id    | Transaction number.<br>Must be unique within the<br>same day (from 00:00:00<br>UTC to 23:59:59 UTC).<br>Warning: this field is not<br>case sensitive. | an6    | E.g.: xrT15p                                                  |
| vads_version     | Version of the exchange<br>protocol with the payment<br>gateway                                                                                       | enum   | V2                                                            |

• Highly recommended fields:

• The payment method to be used

| Field name         | Description                                                                                                                                                                                                                                                                                                                                                                                           | Format | Value                                            |
|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|--------------------------------------------------|
| vads_payment_cards | Allows to force the card<br>type to be used.<br>It is recommended<br>to provide a different<br>payment button for each<br>payment method on the<br>merchant website.<br>It is recommended not to<br>leave the field empty.<br>See chapter <i>Managing</i><br><i>the payment methods</i><br><i>offered to the buyer</i> of<br>the Hosted Payment Page<br>Implementation guide for<br>more information. | enum   | E.g.:<br>CB<br>CVCO<br>MASTERCARD<br>VISA<br>SDD |

### • Order details

| Field name         | Description                                                                                                                                                                                                                                                                                                                                                      | Format | Value                |
|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|----------------------|
| vads_order_id      | Order ID<br>Can contain uppercase<br>or lowercase characters,<br>numbers or hyphens ([A-<br>Z] [a-z], 0-9, _, -).                                                                                                                                                                                                                                                | ans64  | E.g.: 2-XQ001        |
| vads_order_info    | Additional order info                                                                                                                                                                                                                                                                                                                                            | ans255 | E.g.: Door code 3125 |
| vads_order_info2   | Additional order info                                                                                                                                                                                                                                                                                                                                            | ans255 | E.g.: No elevator    |
| vads_order_info3   | Additional order info                                                                                                                                                                                                                                                                                                                                            | ans255 | E.g.: Express        |
| vads_ext_info_xxxx | Additional information<br>necessary for the<br>merchant that will be<br>displayed both in the<br>payment confirmation e-<br>mail sent to the merchant<br>and in the Merchant Back<br>Office ( <b>Extra</b> tab of the<br>transaction details).<br><b>xxxx</b> corresponds to the<br>name of the transmitted<br>data.<br>For example:<br>vads_ext_info_departure_ | ans255 | E.g.: LHR            |

• Buyer details

| Field name                                          | Description                                                         | Format        | Value                                                                                                          |  |
|-----------------------------------------------------|---------------------------------------------------------------------|---------------|----------------------------------------------------------------------------------------------------------------|--|
| vads_cust_email                                     | vads_cust_email Buyer's e-mail address ans1                         |               | E.g.: ABC@example.com                                                                                          |  |
| vads_cust_id                                        | Buyer reference on the an63 merchant website                        |               | E.g.: C2383333540                                                                                              |  |
| vads_cust_national_id                               | National identifier                                                 | ans255        | E.g.: 940992310285                                                                                             |  |
| vads_cust_title                                     | Buyer's title                                                       | an63          | E.g.: M                                                                                                        |  |
| vads_cust_status                                    | Status enum                                                         |               | <b>PRIVATE</b> : for a private individual <b>COMPANY</b> : for a company                                       |  |
| vads_cust_first_name First name ans63 E.g.: Laurent |                                                                     | E.g.: Laurent |                                                                                                                |  |
| vads_cust_last_name                                 | Last name                                                           | ans63         | E.g.: Durant                                                                                                   |  |
| vads_cust_legal_name                                | Buyer's legal name                                                  | an100         | E.g.: D. & Cie                                                                                                 |  |
| vads_cust_phone                                     | Phone number                                                        | an32          | E.g.: 0467330222                                                                                               |  |
| vads_cust_cell_phone                                | Cell phone number                                                   | an32          | E.g.: 06 12 34 56 78                                                                                           |  |
| vads_cust_address_number                            | Street number                                                       | ans64         | E.g.: 109                                                                                                      |  |
| vads_cust_address                                   | Postal address                                                      | ans255        | E.g.: Rue de l'Innovation                                                                                      |  |
| vads_cust_address2                                  | Address line 2                                                      | ans255        | E.g.:                                                                                                          |  |
| vads_cust_district                                  | District                                                            | ans127        | E.g.: Centre ville                                                                                             |  |
| vads_cust_zip                                       | Zip code                                                            | an64          | 4 E.g.: 31670                                                                                                  |  |
| vads_cust_city City an128 E.g.: Labège              |                                                                     | E.g.: Labège  |                                                                                                                |  |
| vads_cust_state                                     | State / Region                                                      | ans127        | E.g.: Occitanie                                                                                                |  |
| vads_cust_country                                   | Country code in<br>compliance with the ISO<br>3166 alpha-2 standard | a2            | E.g.: "FR" for France, "PF" for<br>French Polynesia, "NC" for<br>New Caledonia, "US" for the<br>United States. |  |

- Recommended fields:
  - Shipping details

| Field name                         | Description F                                                                                                                                                                           |        | Value                                                                                            |
|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|--------------------------------------------------------------------------------------------------|
| vads_ship_to_city                  | City                                                                                                                                                                                    | an128  | E.g.: Bordeaux                                                                                   |
| vads_ship_to_country               | Country code in<br>compliance with the ISO<br>3166 standard (required<br>for triggering one or more<br>actions if the <b>Shipping</b><br><b>country control</b> profile is<br>enabled). | a2     | E.g.: FR                                                                                         |
| vads_ship_to_district              | District                                                                                                                                                                                | ans127 | E.g.: La Bastide                                                                                 |
| vads_ship_to_first_name            | First name                                                                                                                                                                              | ans63  | E.g.: Albert                                                                                     |
| vads_ship_to_last_name             | Last name                                                                                                                                                                               | ans63  | E.g.: Durant                                                                                     |
| vads_ship_to_legal_name Legal name |                                                                                                                                                                                         | an100  | E.g.: D. & Cie                                                                                   |
| vads_ship_to_phone_num             | Phone number                                                                                                                                                                            | ans32  | E.g.: 0460030288                                                                                 |
| vads_ship_to_state                 | State / Region                                                                                                                                                                          | ans127 | E.g.: Nouvelle Aquitaine                                                                         |
| vads_ship_to_status                | Allows to specify the type of the shipping address.                                                                                                                                     | enum   | <b>PRIVATE</b> : for shipping to a private individual <b>COMPANY</b> : for shipping to a company |

| Field name                 | Description    | Format        | Value                      |
|----------------------------|----------------|---------------|----------------------------|
| vads_ship_to_street_number | Street number  | ans64 E.g.: 2 |                            |
| vads_ship_to_street        | Postal address | ans255        | E.g.: Rue Sainte Catherine |
| vads_ship_to_street2       | Address line 2 | ans255        |                            |
| vads_ship_to_zip           | Zip code       | an64          | E.g.: 33000                |

### • Shopping cart details

| Field name           | Description                                                                                                                        | Format | Value                                                                                                                                                          |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------|--------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| vads_nb_products     | Number of items in the cart                                                                                                        | n12    | E.g.: 2                                                                                                                                                        |
| vads_product_ext_idN | Product barcode on the merchant website. N corresponds to the index of the item (0 for the first one, 1 for the second one, etc.). | an100  | E.g.:<br>vads_product_ext_id0 =<br>"0123654789123654789"<br>vads_product_ext_id1 =<br>"0223654789123654789"<br>vads_product_ext_id2 =<br>"0323654789123654789" |
| vads_product_labelN  | Item name. N corresponds<br>to the index of the item (0<br>for the first one, 1 for the<br>second one, etc.).                      | ans255 | E.g.:<br>vads_product_label0 = "tee-<br>shirt"<br>vads_product_label1 =<br>"Biscuit"<br>vads_product_label2 =<br>"sandwich"                                    |
| vads_product_amountN | Price of the item incl.<br>VAT. N corresponds to the<br>index of the item (0 for the<br>first one, 1 for the second<br>one, etc.). | n12    | E.g.:<br>vads_product_amount0 =<br>"1200"<br>vads_product_amount1 =<br>"800"<br>vads_product_amount2 =<br>"950"                                                |
| vads_product_typeN   | Item type. N corresponds<br>to the index of the item (0<br>for the first one, 1 for the<br>second one, etc.).                      | enum   | E.g.:<br>vads_product_type0 =<br>"CLOTHING_AND_ACCESSORIES<br>vads_product_type1 =<br>"FOOD_AND_GROCERY"<br>vads_product_type2 =<br>"FOOD_AND_GROCERY"         |
| vads_product_refN    | Item reference. N<br>corresponds to the index<br>of the item (0 for the first<br>one, 1 for the second one,<br>etc.).              | an64   | E.g.:<br>vads_product_ref0 =<br>"CAA-25-006"<br>vads_product_ref1 = "FAG-<br>B5-112"<br>vads_product_ref2 = "FAG-<br>S9-650"                                   |
| vads_product_qtyN    | Item quantity. N<br>corresponds to the index<br>of the item (0 for the first<br>one, 1 for the second one,<br>etc.).               | n12    | E.g.:<br>vads_product_qty0 = "1"<br>vads_product_qty1 = "2"<br>vads_product_qty2 = "2"                                                                         |

Note:

When the **vads\_nb\_products** field is populated, the **Shopping cart** tab becomes available in the transaction details in the Merchant Back Office.

However, if the other fields that start with **vads\_product\_** are not populated, the tab will not include any information. For this reason, when populating the **vads\_nb\_products** field, it <u>becomes</u> <u>mandatory</u> to populate the other fields that start with **vads\_product\_**.

• Optional fields :

You can use additional optional parameters.

See the chapter **Data Dictionary** of the Hosted Payment Page Implementation guide available on our web site to see the list of the available fields.

The Pay button that will allow to send data:

<input type="submit" name="pay" value="Pay"/>

# 5. COMPUTING THE SIGNATURE

To be able to compute the signature, you must have:

- all the fields that start with vads\_
- the signature algorithm chosen in the shop configuration
- the **key**
- The key value is available in your Merchant Back Office via **Settings** > **Shop** > **Keys** tab.

The signature algorithm is defined in your Merchant Back Office via **Settings > Shop > Configuration** tab.



For maximum security, it is recommended to use HMAC-SHA-256 algorithm and an alphanumeric key.

The use of SHA-1 algorithm is deprecated but maintained for compliance reasons.

To compute the signature:

- 1. Sort the fields whose name begins with vads\_alphabetical order.
- 2. Make sure that all the fields are encoded in UTF-8.
- 3. Concatenate the values of these fields separating them with the "+ character".
- 4. Concatenate the result with the test or production key separating them with the "+ character".
- 5. According to the signature algorithm defined in your shop configuration:
  - a. If your shop is configured to use "SHA-1", apply the **SHA-1** hash function to the chain obtained during the previous step. **Deprecated.**
  - b. If your shop is configured to use "HMAC-SHA-256", compute and encode in Base64 format the message signature using the **HMAC-SHA-256** algorithm with the following parameters:
    - the SHA-256 hash function,
    - the test or production key (depending on the value of the vads\_ctx\_mode field) as a shared key,
    - the result of the previous step as the message to authenticate.
- 6. Save the result of the previous step in the signature field.

Example of parameters sent to the payment gateway:

```
<form method="POST" action="https://scelliuspaiement.labanquepostale.fr/vads-payment/">
<input type="hidden" name="vads_action_mode" value="INTERACTIVE" />
<input type="hidden" name="vads_amount" value="5124" />
<input type="hidden" name="vads_ctx_mode" value="TEST" />
<input type="hidden" name="vads_currency" value="978" />
<input type="hidden" name="vads_page_action" value="PAYMENT" />
<input type="hidden" name="vads_page_action" value="SINGLE" />
<input type="hidden" name="vads_site_id" value="SINGLE" />
<input type="hidden" name="vads_site_id" value="20170129130025" />
<input type="hidden" name="vads_trans_date" value="20170129130025" />
<input type="hidden" name="vads_trans_id" value="123456" />
<input type="hidden" name="vads_version" value="V2" />
</input type="hidden" name="pay" value="Pay"/>
</input type="submit" name="pay" value="Pay"/>
```

This sample form is analyzed as follows:

- 1. We sort in <u>alphabetical</u> order the fields whose name begins with vads\_:
  - vads\_action\_mode
  - vads\_amount
  - vads\_ctx\_mode
  - vads\_currency
  - vads\_page\_action
  - vads\_payment\_config
  - vads\_site\_id
  - vads\_trans\_date
  - vads\_trans\_id
  - vads\_version
- 2. We concatenate the value of these fields with the "+ character":

INTERACTIVE+5124+TEST+978+PAYMENT+SINGLE+12345678+20170129130025+123456+V2

3. The value of the test key is added at the end of the chain and separated with the "+ character". In this example, the test key is 1122334455667788

INTERACTIVE+5124+TEST+978+PAYMENT+SINGLE+12345678+20170129130025+123456+V2+1122334455667788

4. If you use the SHA-1 algorithm, apply it to the obtained chain.

The result that must be transmitted in the signature field is: 59c96b34c74b9375c332b0b6a32e6deeec87de2b

- 5. If your shop is configured to use "HMAC-SHA-256", compute and encode in Base64 format the message signature using the HMAC-SHA-256 algorithm with the following parameters:
  - the SHA-256 hash function,
  - the test or production key (depending on the value of the vads\_ctx\_mode field) as a shared key,
  - the result of the previous step as the message to authenticate.

The result that must be transmitted in the signature field is:

### ycA5Do5tNvsnKdc/eP1bj2xa19z9q3iWPy9/rpesfS0=

# Definition of the utility class SHA that will include the elements required to process the HMAC-SHA-256 algorithm

```
import javax.crypto.Mac;
import javax.crypto.spec.SecretKeySpec;
import java.io.UnsupportedEncodingException;
import java.security.InvalidKeyException;
import java.security.NoSuchAlgorithmException;
import java.util.Base64;
import java.util.TreeMap;
public class VadsSignatureExample {
 /**
  * Build signature (HMAC SHA-256 version) from provided parameters and secret key.
  *
    Parameters are provided as a TreeMap (with sorted keys).
  *
 public static String buildSignature(TreeMap<String, String> formParameters, String
  secretKey) throws NoSuchAlgorithmException, InvalidKeyException, UnsupportedEncodingException
 {
   // Build message from parameters
String message = String.join("+", formParameters.values());
message += "+" + secretKey;
   // Sign
   return hmacSha256Base64(message, secretKey);
  }
    /**
    * Actual signing operation.
    * /
 public static String hmacSha256Base64(String message, String secretKey) throws
  NoSuchAlgorithmException, InvalidKeyException, UnsupportedEncodingException {
   // Prepare hmac sha256 cipher algorithm with provided secretKey
   Mac hmacSha256;
   trv {
    hmacSha256 = Mac.getInstance("HmacSHA256");
   } catch (NoSuchAlgorithmException nsae)
    hmacSha256 = Mac.getInstance("HMAC-SHA-256");
   SecretKeySpec secretKeySpec = new SecretKeySpec(secretKey.getBytes("UTF-8"), "HmacSHA256");
   hmacSha256.init(secretKeySpec);
   // Build and return signature
   return Base64.getEncoder().encodeToString(hmacSha256.doFinal(message.getBytes("UTF-8")));
  }
}
```

# Definition of the utility class SHA that will include the elements required for processing the SHA-1 algorithm

```
import java.security.MessageDigest;
import java.security.SecureRandom;
public class Sha {
    static public final String SEPARATOR = "+" ;
    public static String encode(String src) {
        try {
            MessageDigest md;
             md = MessageDigest.getInstance( "SHA-1" );
             byte bytes[] = src.getBytes( "UTF-8" );
            md.update(bytes, 0, bytes. length);
byte[] shalhash = md.digest();
             return convertToHex(shalhash);
        catch(Exception e) {
             throw new RuntimeException(e);
    private static String convertToHex(byte[] shalhash) {
        StringBuilder builder = new StringBuilder();
             for (int i = 0; i < shalhash. length ; i++) {</pre>
                byte c = shalhash[i];
                addHex(builder, (c >> 4) & 0xf);
addHex(builder, c & 0xf);
        }
        return builder.toString();
    private static void addHex(StringBuilder builder, int c) {
        if (c < 10)
            builder.append((char) (c + '0' ));
        else
             builder.append((char) (c + 'a' - 10));
```

# }

}

#### Function that computes the signature:

```
public ActionForward performCheck(ActionMapping actionMapping, Basivoirorm form,
      HttpServletRequest request, HttpServletResponse response) {
    SortedSet<String> vadsFields = new TreeSet<String>();
            Enumeration<String> paramNames = request.getParameterNames();
            // retrieve and sort the fields starting with vads_* alphabetically while (paramNames.hasMoreElements()) {
                  String paramName = paramNames.nextElement();
if (paramName.startsWith( "vads_" )) {
                        vadsFields.add(paramName);
                  }
            }
// Compute the signature
String sep = Sha.SEPARATOR;
StringBuilder sb = new StringBuilder();
for (String vadsParamName : vadsFields) {
   String vadsParamValue = request.getParameter(vadsParamName);
   if (vadsParamValue != null) {
            sb.append(vadsParamValue);
      }
      sb.append(sep);
sb.append( shaKey );
String c_sign = Sha.encode(sb.toString());
return c_sign;}
```

Example of signature computation using the HMAC-SHA-256 algorithm:

```
function getSignature ($params,$key)
    /**
     *Function that computes the signature.
     * $params : table containing the fields to send in the payment form.
     * $key : TEST or PRODUCTION key
    //Initialization of the variable that will contain the string to encrypt
    $signature content = "";
    //sorting fields alphabetically
    ksort($params);
    foreach($params as $name=>$value) {
        //Recovery of vads_ fields
if (substr($name,0,5) == 'vads_') {
             //Concatenation with "+"
            $signature_content .= $value."+";
         }
    }
    //Adding the key at the end
    $signature_content .= $key;
    //Encoding base64 encoded chain with SHA-256 algorithm
    $signature = base64_encode(hash_hmac('sha256',$signature_content, $key, true));
    return $signature;
 }
```

#### Example of signature computation using the SHA-1 algorithm:

```
function getSignature($params, $key)
    /**
     * Function that computes the signature.
     * $params : table containing the fields to send in the payment form.
     * $key : TEST or PRODUCTION key
    //Initialization of the variable that will contain the string to encrypt
    $signature_content = "" ;
    // Sorting fields alphabetically
    ksort($params);
        foreach ($params as $name =>$value)
    // Recovery of vads_ fields
    if (substr($name,0,5)=='vads_') {
             // Concatenation with "+"
            $signature_content .= $value."+";
        }
    // Adding the key at the end
    $signature content .= $key;
    // Applying SHA-1 algorithm
    $signature = sha1($signature_content);
    return $signature ;
}
```

The script must include at least the following steps:

- Retrieve the field list sent with the POST response
- Compute the signature taking into account the received data
- Compare the computed signature with the received signature
- Analyze the nature of the notification
- Retrieve the payment result

The script may check the order status (or any information of your choice) to see if it has not already been updated.

Once these steps are completed, the script can update the database (new order status, stock update, registration of payment information, etc.).

In order to facilitate support and diagnosis by the merchant in the event of a notification error, we recommend to write messages that will allow you to know at which stage of processing the error occurred.

The gateway reads and stores the first 256 bytes of the HTTP response.

You can write messages throughout the processing. Here are some examples of messages that you can use:

| Message                                          | Use case                                                                                                                                                                     |
|--------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Data received.                                   | Message to display when retrieving data.<br>Allows to confirm that the notification has been<br>received by the merchant website.                                            |
| POST is empty.                                   | Message to display when retrieving data.<br>Allows to bring out a possible redirection that<br>would have caused the parameters posted by the<br>payment gateway to be lost. |
| An error occurred while computing the signature. | Message to be displayed when the verification of the response signature has failed.                                                                                          |
| Order successfully updated.                      | Message to be displayed at the end of the file once your processing has been successfully completed.                                                                         |
| An error occurred while updating the order.      | Message to be displayed at the end of the file if an error occurred during your processing.                                                                                  |

# 6.1. Preparing your environment



The notifications of Instant Payment Notification URL call type are very important as they represent the only reliable way for the merchant website to obtain the payment result.

It is therefore necessary to make sure the notifications function properly.

Here are some guidelines:

• In order for the dialog between the payment gateway and your merchant website to work, you must make sure, together with your technical teams, that the **194.50.38.0/24** IP address range is authorized on the various devices within your system (firewalls, apache server, proxy server, etc.).

Notifications are sent from an IP address in the 194.50.38.0/24 range in Test and Production modes.

• Using redirection leads to losing data presented in POST.

This is the case if there is a configuration on your devices or on the side of your host that redirects the URLs of "http://www.example.com" type to "http://example.com" or "http://example.com" to "https://example.com".

- HTML must not be visible on the page. Access to images or CSS slows down the exchange between the payment gateway and the merchant website.
- Avoid integrating time-consuming tasks, such as PDF invoice generation or sending e-mails in your script.

The processing time has a direct influence on the time it takes to display the payment summary page.

The longer the processing of the notification, the greater the delay for displaying the page. After 35 seconds, the payment gateway considers that the call has failed (timeout).

 If your page is only accessible in https, test your URL on the Qualys SSL Labs website (https:// www.ssllabs.com/ssltest/ and, if necessary, change your configuration if necessary in order to obtain the A score.

Your SSL certificate must be signed by a certification authority known and recognized on the market.

• Make sure that you use the latest version of the TLS protocol in order to maintain a high level of security.

The data returned in the response depends on the parameters sent in the payment request, the payment type, the settings of your shop and the notification format.

The data is always sent by the payment gateway using the **POST** method.

The first step consists in retrieving the contents received via the POST method.

Examples:

- In PHP, data is stored in the super global variable \$\_POST,
- In ASP.NET (C#), you must use the Form property of the HttpRequest class,
- In Java, you must use the getParameter method of the HttpServletRequest interface.

The response consists of a field list. Each field contains a response value. The field list can be updated.

The script will have to create a loop to retrieve all the transmitted fields.

It is recommended to test the presence of the **vads\_hash** field, which is only present during a notification.

```
if (empty ($ POST)){
   echo 'POST is empty';
}else{
   echo 'Data Received ';
   if (isset($_POST['vads_hash'])){
    echo 'Form API notification detected';
    //Signature computation
    //Signature verification
   //Order Update
   }
}
```

The signature is computed by following the same logic as for creating the payment request.

The data submitted by the payment gateway is encoded in UTF-8. Any alteration of received data will result in signature computation error.

You must compute the signature with the fields received in the notification and not the ones that you transmitted in the payment request.

- 1. Take all the fields whose name starts with vads\_.
- 2. Sort these fields alphabetically.
- 3. Concatenate the values of these fields separating them with the "+ character".
- 4. Concatenate the result with the test or production key separating them with the "+ character".
- 5. According to the signature algorithm defined in your shop configuration:
  - a. If your shop is configured to use "SHA-1", apply the **SHA-1** hash function to the chain obtained during the previous step. **Deprecated.**
  - b. If your shop is configured to use "HMAC-SHA-256", compute and encode in Base64 format the message signature using the **HMAC-SHA-256** algorithm with the following parameters:
    - the SHA-256 hash function,
    - the test or production key (depending on the value of the vads\_ctx\_mode field) as a shared key,
    - the result of the previous step as the message to authenticate.

### **Examples in PHP:**

```
function getSignature ($params,$key)
{
    /**
    *Function that computes the signature.
    * $params: table containing the fields received in the IPN.
    * $key : TEST or PRODUCTION key
    //Initialization of the variable that will contain the string to encrypt
    $signature_contents = "";
    //Sorting fields alphabetically
    ksort($params);
    foreach($params as $name=>$value){
        //Recovery of vads fields
        if (substr($name,0,5) == 'vads ') {
            //Concatenation with "+"
            $signature_contents .= $value."+";
         }
    //Adding the key at the end
    $signature_contents .= $key;
    //Encoding base64 encoded chain with HMAC-SHA-256 algorithm
    $sign = base64_encode(hash_hmac('sha256',$signature_contents, $key, true));
    return $sign;
 }
```

# 6.4. Comparing signatures

To ensure the integrity of the response, you must compare the signature contained in the IPN with the value computed in the previous step.



You should not compare the signature of the IPN with the signature that you transmitted in your payment request.

If the signatures match

- You may consider the response as safe and proceed with the analysis.
- Otherwise, the script will have to raise an exception and notify the merchant about the anomaly.

### Example in PHP:

```
if ($_POST['signature'] == $sign){
    //Processing data
}else{
    throw new Exception('An error occurred while computing the signature');
}
```

The signatures may not match in case of:

- an implementation error (error in your calculation, problem with UTF-8 encoding, etc.),
- an error in the key value or in the **vads\_ctx\_mode** field (frequent issue when shifting to production mode),
- a data corruption attempt.

During a notification, the **vads\_url\_check\_src** field allows to differentiate the notifications based on their triggering event:

- creation of a transaction
- new notification sent by the merchant via the Merchant Back Office

It specifies the applied notification rule:

| Value      | Applied rule                                                                                                                                                                                                                                                                                                                            |
|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PAY        | The PAY value is sent in the following cases:                                                                                                                                                                                                                                                                                           |
|            | • immediate payment (or first installment payment of a recurring payment)                                                                                                                                                                                                                                                               |
|            | <ul> <li>payment deferred for less than 7 days</li> <li>Only if the merchant has configured the Instant Payment Notification URL at the end of payment rule.</li> </ul>                                                                                                                                                                 |
|            | <ul> <li>payment abandoned or canceled by the buyer</li> <li>Only if the merchant has configured the Instant Payment Notification URL on cancellation rule.</li> </ul>                                                                                                                                                                  |
| во         | Execution of the notification via the Merchant Back Office (right-click a transaction > Send the Instant Payment Notification).                                                                                                                                                                                                         |
| BATCH      | The BATCH value is sent in case of an update of a transaction status after its synchronization on the acquirer side.<br>This is the case of payments with redirection to the acquirer.<br>Only if the merchant has configured the rule <b>Instant Payment Notification URL on</b>                                                       |
|            | batch change.                                                                                                                                                                                                                                                                                                                           |
| BATCH_AUTO | The BATCH_AUTO value is sent in the following cases:                                                                                                                                                                                                                                                                                    |
|            | payment deferred for more than 7 days                                                                                                                                                                                                                                                                                                   |
|            | installments of a recurring payment (except the first one)                                                                                                                                                                                                                                                                              |
|            | Only if the merchant has configured the <b>Instant Payment Notification URL on batch authorization</b> rule.                                                                                                                                                                                                                            |
|            | The notification is sent with the authorization request for payments with "Waiting for authorization" status.                                                                                                                                                                                                                           |
| REC        | The REC value is sent only for recurring payments if the merchant has configured the Instant Payment Notification URL when creating recurring payments rule.                                                                                                                                                                            |
| MERCH_BO   | The MERCH_BO value is sent:                                                                                                                                                                                                                                                                                                             |
|            | <ul> <li>during an operation made via the Merchant Back Office (refund, cancellation,<br/>modification, validation, duplication, creation and/or update of token), only if<br/>the merchant has configured the following notification rule: Instant Payment<br/>Notification URL on an operation coming from the Back Office</li> </ul> |
| RETRY      | Automatic retry of the IPN.                                                                                                                                                                                                                                                                                                             |

Table 1: Values associated with the vads\_url\_check\_src field

After checking its value, the script can process differently depending on the nature of the notification.

For example:

If vads\_url\_check\_src is set to PAY or BATCH\_AUTO, the script will update the order status, etc.

If **vads\_url\_check\_src** is set to **REC**, the script will retrieve the recurring payment reference and will increment the number of the expired installment payments in case the payment has been accepted, etc.

# 6.6. Processing the response data

Here is an example of analysis to guide you through processing the response data.

- 1. Identify the mode (TEST or PRODUCTION) that was used for creating the transaction by analyzing the value of the **vads\_ctx\_mode** field.
- 2. Identify the order by retrieving the value of the **vads\_order\_id** field if you have transmitted it to the payment gateway.

Make sure that the order status has not been updated yet.

3. Retrieve the payment result transmitted in the vads\_trans\_status field.

Its value allows you to define the order status.

| Value                  | Description                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ABANDONED              | Abandoned<br>Payment abandoned by the buyer<br>The transaction was not created, and is therefore<br>not visible in the Merchant Back Office.                                                                                                                                                                                                                                                                                                           |
| ACCEPTED               | <b>Accepted</b> .<br>Status of a VERIFICATION type transaction for<br>which the authorization request or information<br>request has been successfully completed.<br>This status cannot evolve.<br>Transactions with the <b>"ACCEPTED</b> " status will<br>never be captured.                                                                                                                                                                           |
| AUTHORISED             | Waiting for capture<br>The transaction has been accepted and will<br>be automatically captured at the bank on the<br>expected date.                                                                                                                                                                                                                                                                                                                    |
| AUTHORISED_TO_VALIDATE | <b>To be validated</b><br>The transaction, created with manual validation,<br>is authorized. The Merchant must manually<br>validate the transaction in order for it to be<br>captured.<br>The transaction can be validated as long as the<br>expiration date of the authorization request has<br>not passed. If the authorization validity period<br>has passed, the payment status changes to<br><b>EXPIRED</b> . The <b>Expired</b> status is final. |
| CANCELLED              | <b>Canceled</b><br>The transaction has been canceled by the<br>Merchant.                                                                                                                                                                                                                                                                                                                                                                               |
| CAPTURED               | <b>Captured</b><br>The transaction has been captured by the bank.                                                                                                                                                                                                                                                                                                                                                                                      |
| CAPTURE_FAILED         | Capture failed<br>Contact the technical support.                                                                                                                                                                                                                                                                                                                                                                                                       |
| EXPIRED                | <b>Expired</b><br>This status appears in the lifecycle of a payment<br>with deferred capture.<br>The expiry date of the authorization request has<br>passed and the Merchant has not validated the                                                                                                                                                                                                                                                     |

| Value                             | Description                                       |
|-----------------------------------|---------------------------------------------------|
|                                   | transaction. The account of the cardholder will   |
|                                   | therefore not be debited.                         |
| REFUSED                           | Refused                                           |
|                                   | Transaction is declined.                          |
| SUSPENDED                         | Suspended                                         |
|                                   | The capture of the transaction is temporarily     |
|                                   | blocked by the acquirer (AMEX GLOBAL or           |
|                                   | been correctly captured, its status changes to    |
|                                   | CAPTURED.                                         |
| UNDER_VERIFICATION                | Control in progress                               |
|                                   | Waiting for the response from the acquirer.       |
|                                   | This status is temporary.                         |
|                                   | A notification will be sent to the merchant       |
|                                   | website to inform the Merchant of the status      |
|                                   | Change.                                           |
|                                   | Notification URL on batch change notification     |
|                                   | rule.                                             |
| WAITING_AUTHORISATION             | Waiting for authorization                         |
|                                   | The capture delay in the bank exceeds the         |
|                                   | authorization validity period.                    |
| WAITING_AUTHORISATION_TO_VALIDATE | To be validated and authorized                    |
|                                   | The capture delay in the bank exceeds the         |
|                                   | authorization validity period.                    |
|                                   | A EUR 1 (or information request about the CB      |
|                                   | has been accepted.                                |
|                                   | The Merchant must manually validate the           |
|                                   | transaction for the authorization request and the |
|                                   | capture to occur.                                 |

**4.** Analyze the **vads\_occurrence\_type** field to determine if it is a single payment or a payment that is part of a series (subscription or installment payment).

| Value                   | Description                         |
|-------------------------|-------------------------------------|
| UNITAIRE                | Single payment (immediate payment). |
| RECURRENT_INITIAL       | First payment of a series           |
| RECURRENT_INTERMEDIAIRE | Nth payment of a series             |
| RECURRENT_FINAL         | Last payment of a series            |

5. Analyze the vads\_payment\_config field to determine whether it is an installment payment.

| Field name          | Value for an immediate<br>payment | Value for a payment in installments |
|---------------------|-----------------------------------|-------------------------------------|
| vads_payment_config | SINGLE                            | MULTI                               |
|                     |                                   | (the exact syntax is                |
|                     |                                   | MULTI:first=X;count=Y;period=Z)     |

For a payment in installments, identify the installment number by retrieving the value of the **vads\_sequence\_number** field.

Warning: with the application of Soft Decline, the **vads\_sequence\_number** field no longer allows to easily identify the first installment of a payment in installments. Since the sequence number of the first installment can be different from 1, the sequence number of the second installment will not necessarily be 2.

- 6. Retrieve the value of the vads\_trans\_date field to identify the payment date.
- 7. Retrieve the value of the **vads\_capture\_delay** field to identify the number of days before the capture in the bank.

It will allow you to identify whether the payment is an immediate or a deferred payment.

8. Retrieve the used amount and currency. To do this, retrieve the values of the following fields:

| Field name              | Description                                                                                  |
|-------------------------|----------------------------------------------------------------------------------------------|
| vads_amount             | Payment amount in the smallest currency unit.                                                |
| vads_currency           | Code of the currency used for the payment.                                                   |
| vads_change_rate        | Exchange rate used for calculating the effective payment amount (see vads_effective_amount). |
| vads_effective_amount   | Payment amount in the currency used for the capture in the bank.                             |
| vads_effective_currency | Currency used for the capture in the bank.                                                   |

**9.** Retrieve the value of the **vads\_auth\_result** field to identify the result of the authorization request. The complete list of returned codes can be viewed in the data dictionary.

Here is a list of frequently returned codes that can help you understand the reason of the rejection:

| Value | Description                                                                                                                           |
|-------|---------------------------------------------------------------------------------------------------------------------------------------|
| 03    | Invalid acceptor                                                                                                                      |
|       | This code is sent by the card issuer. It refers to a configuration problem on authorization                                           |
|       | servers (e.g. closed contract, incorrect MCC declared, etc.).                                                                         |
|       | To find out the specific reason of the rejection, the buyer must contact his or her bank.                                             |
| 05    | Do not honor                                                                                                                          |
|       | This code is sent by the card issuer. This code is used in the following cases:                                                       |
|       | Invalid expiry date                                                                                                                   |
|       | Invalid CVV                                                                                                                           |
|       | Exceeded credit limit                                                                                                                 |
|       | Insufficient funds (etc.)                                                                                                             |
|       | To find out the specific reason of the rejection, the buyer must contact his or her bank.                                             |
| 51    | Insufficient balance or exceeded credit limit                                                                                         |
|       | This code is sent by the card issuer. This code appears if the funds on the buyer's account are insufficient for making the purchase. |
|       | To find out the specific reason of the rejection, the buyer must contact his or her bank.                                             |
| 56    | Card absent from the file                                                                                                             |
|       | This code is sent by the card issuer.                                                                                                 |
|       | The entered card number is incorrect or the card number + expiration date combination does                                            |
|       | not exist.                                                                                                                            |
| 57    | Transaction not allowed for this cardholder                                                                                           |
|       | This code is sent by the card issuer. This code is used in the following cases:                                                       |
|       | The buyer attempts to make an online payment with a cash withdrawal card                                                              |

| Value | Description                                                                                                                           |
|-------|---------------------------------------------------------------------------------------------------------------------------------------|
|       | The authorized payment limit is exceeded                                                                                              |
|       | To find out the specific reason of the rejection, the buyer must contact his or her bank.                                             |
| 59    | Suspected fraud                                                                                                                       |
|       | This code is sent by the card issuer. This code appears when an incorrect CVV code or expiration date has been entered several times. |
|       | To find out the specific reason of the rejection, the buyer must contact his or her bank.                                             |
| 60    | The acceptor of the card must contact the acquirer                                                                                    |
|       | This code is sent by the card issuer. It refers to a configuration problem on authorization                                           |
|       | servers. It is used when the merchant ID does not correspond to the used sales channel                                                |
|       | (e.g.: an e-commerce transaction with a distant sale contract with manual entry of contract                                           |
|       | data).                                                                                                                                |
|       | Contact the customer service to resolve the problem.                                                                                  |
| 81    | Unsecured payment is not accepted by the issuer                                                                                       |
|       | This code is sent by the card issuer. After receiving this code, the payment gateway                                                  |
|       | automatically makes a new payment attempt with 3D Secure authentication, when possible.                                               |

**10.**Retrieve the cardholder authentication result. To do this:

a. Retrieve the value of the vads\_threeds\_enrolled field to identify the status of the card enrollment.

| Value | Description                                                                                                                                      |
|-------|--------------------------------------------------------------------------------------------------------------------------------------------------|
| Empty | Incomplete 3DS authentication process (3DS disabled in the request, the merchant is not enrolled or the payment method is not eligible for 3DS). |
| Y     | Authentication available, cardholder enrolled.                                                                                                   |
| N     | Cardholder not enrolled.                                                                                                                         |
| U     | Impossible to identify the cardholder or authentication is not available for the card (e.g. commercial or prepaid cards).                        |

**b.** Retrieve the result of cardholder authentication by retrieving the value of the **vads\_threeds\_status** field.

| Value | Description                                                                                                                                |
|-------|--------------------------------------------------------------------------------------------------------------------------------------------|
| Empty | Incomplete 3DS authentication (3DS disabled in the request, the cardholder is not enrolled or the payment method is not eligible for 3DS). |
| Y     | Cardholder authentication success.                                                                                                         |
| N     | Cardholder authentication error.                                                                                                           |
| U     | Authentication impossible.                                                                                                                 |
| Α     | Authentication attempted but not completed.                                                                                                |

- **11.**Retrieve the result of fraud checks by identifying the value of the **vads\_risk\_control** field. This field is sent only if the merchant has:
  - subscribed to the "Risk management" service,
  - enabled at least one verification process in the Merchant Back Office (Settings > Risk management menu).

It is populated with the list of values separated by ";" with the following syntax: **vads\_risk\_control =** control1=result1;control2=result2

The possible values for **control** are:

| Value      | Description                                      |
|------------|--------------------------------------------------|
| CARD_FRAUD | Verifies whether the cardholder's card number is |
|            | on the card greylist.                            |

| Value                  | Description                                                                                                                     |
|------------------------|---------------------------------------------------------------------------------------------------------------------------------|
| SUSPECT_COUNTRY        | Checks whether the issuing country of the buyer's card is on the list of forbidden countries.                                   |
| IP_FRAUD               | Verifies whether the cardholder's IP address is on the IP greylist.                                                             |
| CREDIT_LIMIT           | Checks the purchase frequency and amounts for<br>the same card number, or the maximum amount<br>of an order.                    |
| BIN_FRAUD              | Checks whether the BIN code of the card is on the BIN code greylist.                                                            |
| ECB                    | Checks whether the buyer's card is of "e-carte bleue" type.                                                                     |
| COMMERCIAL_CARD        | Checks whether the buyer's card is a commercial card.                                                                           |
| SYSTEMATIC_AUTO        | Checks whether the buyer's card is a MAESTRO or VISA ELECTRON card.                                                             |
| INCONSISTENT_COUNTRIES | Checks whether the country of the IP address,<br>the country of the payment card and the buyer's<br>country of residence match. |
| NON_WARRANTY_PAYMENT   | Liability shift.                                                                                                                |
| SUSPECT_IP_COUNTRY     | Checks whether the buyer's country, identified<br>by their IP address, is on the list of forbidden<br>countries.                |

The possible values for **result** are:

| Value                                 | Description |  |
|---------------------------------------|-------------|--|
| ОК                                    | OK.         |  |
| WARNING Informational control failed. |             |  |
| ERROR Blocking control failed.        |             |  |

### **12.**Retrieve the card type used for the payment.

Two scenarios are possible:

• For a payment processed with **only one card**. The fields to process are:

| Field name            | Description                                                                                                                                                                                |
|-----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| vads_card_brand       | Brand of the card used for the payment, e.g.: CB, VISA, VISA_ELECTRON, MASTERCARD, MAESTRO, VPAY                                                                                           |
| vads_brand_management | Permits to know the brand used when paying, the list of<br>available brands and also if the buyer has changed the default<br>brand chosen by the merchant.                                 |
| vads_card_number      | Card number used for the payment.                                                                                                                                                          |
| vads_expiry_month     | Expiry month between 1 and 12 (e.g.: 3 for March, 10 for October).                                                                                                                         |
| vads_expiry_year      | Expiry year in 4 digits (e.g.: 2023).                                                                                                                                                      |
| vads_bank_code        | Code of the issuing bank.                                                                                                                                                                  |
| vads_bank_label       | Name of the issuing bank.                                                                                                                                                                  |
| vads_bank_product     | Product code of the card                                                                                                                                                                   |
| vads_card_country     | Country code of the country where the card was issued<br>(alpha ISO 3166-2 code, e.g.: "FR" for France, "PF" for French<br>Polynesia, "NC" for New Caledonia, "US" for the United States). |

• For a **split payment** (i.e. a transaction using several payment methods), the following fields must be processed:

| Field name       | Value                              | Description                                              |
|------------------|------------------------------------|----------------------------------------------------------|
| vads_card_brand  | MULTI                              | Several types of payment cards are used for the payment. |
| vads_payment_seq | In Json format, see details below. | Details of performed transactions.                       |

The **vads\_payment\_seq** field (json format) describes the split payment sequence. It contains the following elements:

- 1. "trans\_id": transaction identifier used for the entire payment sequence.
- 2. "transaction": table of sequence transactions. It contains the following elements:

| Field name          | Description                                                                                                                                                                                                                                                                           |                                                                                                                                                                             |  |
|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| amount              | Amount of the payment sequence.                                                                                                                                                                                                                                                       |                                                                                                                                                                             |  |
| operation_type      | Debit transaction.                                                                                                                                                                                                                                                                    |                                                                                                                                                                             |  |
| auth_number         | Authorization number.<br>Will not be returned if not applicable to the used payment method.<br>Example: 949478                                                                                                                                                                        |                                                                                                                                                                             |  |
| auth_result         | Return code of the                                                                                                                                                                                                                                                                    | authorization request.                                                                                                                                                      |  |
| capture_delay       | <ul> <li>Delay before the capture (in days).</li> <li>For a payment by card, this parameter is the requested capture date (ISO 8601 format). If not sent in the payment form, the value defined in the Merchant Back Office will be used.</li> </ul>                                  |                                                                                                                                                                             |  |
| card_brand          | Used payment method.<br>For a payment by card (e.g. CB or Visa or MasterCard co-branded CB cards),<br>this parameter is set to <b>"CB"</b> .<br>See the Payment Gateway Implementation Guide available in our online<br>documentation archive to see the complete list of card types. |                                                                                                                                                                             |  |
| card_number         | Payment method n                                                                                                                                                                                                                                                                      | umber.                                                                                                                                                                      |  |
| expiry_month        | Expiry month of the payment method.                                                                                                                                                                                                                                                   |                                                                                                                                                                             |  |
| expiry_year         | Expiry year of the payment method.                                                                                                                                                                                                                                                    |                                                                                                                                                                             |  |
| payment_certificate | Payment certificate.                                                                                                                                                                                                                                                                  |                                                                                                                                                                             |  |
| contract_used       | Contract used for the payment.                                                                                                                                                                                                                                                        |                                                                                                                                                                             |  |
| identifier          | Unique identifier (token) associated with a payment method.                                                                                                                                                                                                                           |                                                                                                                                                                             |  |
| identifier_status   | Only present if the requested action is a token creation or update.<br>Possible values:                                                                                                                                                                                               |                                                                                                                                                                             |  |
|                     | Value                                                                                                                                                                                                                                                                                 | Description                                                                                                                                                                 |  |
|                     | CREATED                                                                                                                                                                                                                                                                               | The authorization request has been accepted.<br>The token (or UMR for SEPA payment) has been<br>successfully created.                                                       |  |
|                     | NOT_CREATED                                                                                                                                                                                                                                                                           | The authorization request has been declined.<br>The token (or UMR for SEPA payment) has not been<br>created, and therefore cannot be viewed in the<br>Merchant Back Office. |  |
|                     | UPDATED                                                                                                                                                                                                                                                                               | The token (or UMR for SEPA payment) has been successfully updated.                                                                                                          |  |

| Field name        | Description                                                                                                         |                                                                                          |                                                                                                                                                                                     |  |  |
|-------------------|---------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
|                   | Value                                                                                                               |                                                                                          | Description                                                                                                                                                                         |  |  |
|                   | NOT_U                                                                                                               | PDATED                                                                                   | The token (or UMR for SEPA payment) has not been updated.                                                                                                                           |  |  |
|                   |                                                                                                                     |                                                                                          | The action has been abandoned by the buyer (debtor).<br>The token (or UMR for SEPA payment) has not been<br>created, and therefore cannot be viewed in the<br>Merchant Back Office. |  |  |
| presentation_date | For a payments by card, this parameter is the requested capture date (ISO 8601 format).                             |                                                                                          |                                                                                                                                                                                     |  |  |
| trans_id          | Transaction number.                                                                                                 |                                                                                          |                                                                                                                                                                                     |  |  |
| ext_trans_id      | This field                                                                                                          | d is not sen                                                                             | t for credit card payments.                                                                                                                                                         |  |  |
| trans_uuid        | Unique<br>paymen<br>Guarant                                                                                         | que reference generated by the payment gateway after the creation of a ment transaction. |                                                                                                                                                                                     |  |  |
| extra_result      | Numerio                                                                                                             | code of th                                                                               | e risk assessment result.                                                                                                                                                           |  |  |
|                   | Code                                                                                                                |                                                                                          | Description                                                                                                                                                                         |  |  |
|                   | Empty                                                                                                               | No verification completed.                                                               |                                                                                                                                                                                     |  |  |
|                   | 00                                                                                                                  | All the ver                                                                              | ification processes have been successfully completed.                                                                                                                               |  |  |
|                   | 02                                                                                                                  | Credit card                                                                              | d velocity exceeded.                                                                                                                                                                |  |  |
|                   | 03                                                                                                                  | The card is                                                                              | s on the Merchant's greylist.                                                                                                                                                       |  |  |
|                   | 04                                                                                                                  | The count                                                                                | ry of origin of the card is on the Merchant's greylist.                                                                                                                             |  |  |
|                   | 05                                                                                                                  | The IP add                                                                               | Iress is on the Merchant's greylist.                                                                                                                                                |  |  |
|                   | 06                                                                                                                  | The BIN co                                                                               | ode is on the Merchant's greylist.                                                                                                                                                  |  |  |
|                   | 07                                                                                                                  | Detection                                                                                | of an e-carte bleue.                                                                                                                                                                |  |  |
|                   | 08                                                                                                                  | Detection                                                                                | of a national commercial card.                                                                                                                                                      |  |  |
|                   | 09                                                                                                                  | Detection                                                                                | of a foreign commercial card.                                                                                                                                                       |  |  |
|                   | 14Detection of a card that requires syst20Relevance verification: countries do r<br>card country, buyer's country). |                                                                                          | of a card that requires systematic authorization.                                                                                                                                   |  |  |
|                   |                                                                                                                     |                                                                                          | verification: countries do not match (country IP address,<br>try, buyer's country).                                                                                                 |  |  |
|                   | 30                                                                                                                  | The country of the this IP address is on the greylist.                                   |                                                                                                                                                                                     |  |  |
|                   | 99                                                                                                                  | Technical i process.                                                                     | ssue encountered by the server during a local verification                                                                                                                          |  |  |
| sequence_number   | Sequenc                                                                                                             | e number.                                                                                |                                                                                                                                                                                     |  |  |
| trans_status      | Status o                                                                                                            | f the transa                                                                             | ction.                                                                                                                                                                              |  |  |

6

Canceled transactions are also displayed in the table.

# **13.**Store the value of the **vads\_trans\_uuid** field. It will allow you to assign unique identification to the transaction if you use the Web Service APIs.

### **14.**Retrieve all the order, buyer and shipping details.

These details will be provided in the response only of they have been transmitted in the payment form.

Their values are identical to the ones submitted in the form.

### **15.**Proceed to order update.

# 6.7. Running tests and troubleshooting

In order to test the notifications, follow the steps below:

- 1. Make a payment (in TEST mode or in PRODUCTION mode).
- 2. Once the payment is complete, look for the transaction in your Back Office (Management > Transactions or TEST Transactions menu if you made the payment in TEST mode).
- 3. Double-click the transaction to view the transaction details.
- 4. In the transaction details, search for the section entitled **Technical data**.
- 5. Check the status of the Instant Payment Notification URL:

| ∃ Technical data                          |                                                      |
|-------------------------------------------|------------------------------------------------------|
| Instant Payment Notification URL status : | Sent (permanent redirection) (③ Display the details) |
| Certificate :                             | .0ff5ca548b5c8d                                      |

The list of possible statuses is provided below:

| Status                             | Description                                                                                                                                                |  |  |
|------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| N/A                                | The transaction did not result in a notification or no notification rules have been enabled.                                                               |  |  |
| Undefined URL                      | An event has triggered the end of payment notification rule but the URL is not configured.                                                                 |  |  |
| Call in progress                   | The notification is in progress. This status is temporary.                                                                                                 |  |  |
| Sent                               | The notification has been successfully sent and a remote device returned an HTTP 200, 201, 202, 203, 204, 205 or 206 response status code.                 |  |  |
| Sent (permanent redirection)       | The merchant website has returned an HTTP 301 or 308 response status code with a new URL to contact. A new call in POST mode has been made to the new URL. |  |  |
| Sent (temporary redirection)       | The merchant website has returned an HTTP 302 or 307 response status code with a new URL to contact. A new call in POST mode has been made to the new URL. |  |  |
| Sent (redirection to another page) | The merchant website has returned an HTTP 303 response status code with a new URL to contact. A new call in GET mode has been made to the new URL.         |  |  |
| Failed                             | Generic error different from the codes described below.                                                                                                    |  |  |
| Server unavailable                 | The notification has lasted more than 35s.                                                                                                                 |  |  |
| SSL handshake failure              | Your server is incorrectly configured.<br>Run a test on the Qualys website ( <i>https://www.ssllabs.com/ssltest/</i> ) and correct the errors.             |  |  |
| Connection interrupted             | Communication error.                                                                                                                                       |  |  |
| Connection refused                 | Communication error.                                                                                                                                       |  |  |
| Server error 300                   | Case of redirection not supported by the gateway.                                                                                                          |  |  |
| Server error 304                   | Case of redirection not supported by the gateway.                                                                                                          |  |  |
| Server error 305                   | Case of redirection not supported by the gateway.                                                                                                          |  |  |
| Server error 400                   | The merchant website returned a HTTP 400 Bad Request code.                                                                                                 |  |  |
| Server error 401                   | The merchant website returned a HTTP 401 Unauthorized code.<br>Make sure that the resource is not protected by an .htaccess file.                          |  |  |
| Server error 402                   | The merchant website returned a HTTP 402 Payment Required code.                                                                                            |  |  |

| Status           | Description                                                                                                                                                                                                      |  |
|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Server error 403 | The merchant website returned a HTTP 403 Forbidden code.                                                                                                                                                         |  |
|                  | Make sure that the resource is not protected by an .htaccess file.                                                                                                                                               |  |
| Server error 404 | The merchant website returned a HTTP 404 Not Found code.                                                                                                                                                         |  |
|                  | Make sure that the URL is correctly specified in the rule                                                                                                                                                        |  |
|                  | Make sure that the file is present on your server                                                                                                                                                                |  |
| Server error 405 | The merchant website returned a HTTP 405 Method Not allowed                                                                                                                                                      |  |
|                  | code.                                                                                                                                                                                                            |  |
| Server error 406 | The merchant website returned a HTTP 406 Not Acceptable code.                                                                                                                                                    |  |
| Server error 407 | The merchant website returned a HTTP 407 Proxy Authentication Required code.                                                                                                                                     |  |
| Server error 408 | The merchant website returned a HTTP 408 Request Time-out code.                                                                                                                                                  |  |
| Server error 409 | The merchant website returned a HTTP 409 Conflict code.                                                                                                                                                          |  |
| Server error 410 | The merchant website returned a HTTP 410 Gone code.                                                                                                                                                              |  |
| Server error 411 | The merchant website returned a HTTP 411 Length Required code.                                                                                                                                                   |  |
| Server error 412 | The merchant website returned a HTTP 412 Precondition Failed code.                                                                                                                                               |  |
| Server error 413 | The merchant website returned a HTTP 413 Request Entity Too Large code.                                                                                                                                          |  |
| Server error 414 | The merchant website returned a HTTP 414 Request-URI Too long code.                                                                                                                                              |  |
| Server error 415 | The merchant website returned a HTTP 415 Unsupported Media Type code.                                                                                                                                            |  |
| Server error 416 | The merchant website returned a HTTP 416 Requested range unsatisfiable code.                                                                                                                                     |  |
| Server error 417 | The merchant website returned a HTTP 417 Expectation failed code.                                                                                                                                                |  |
| Server error 419 | The merchant website returned a HTTP 419 Authentication Timeout code.                                                                                                                                            |  |
| Server error 421 | The merchant website returned a HTTP 421 Misdirected Request code.                                                                                                                                               |  |
| Server error 422 | The merchant website returned a HTTP 422 Unprocessable Entity code.                                                                                                                                              |  |
| Server error 423 | The merchant website returned a HTTP 423 Locked code.                                                                                                                                                            |  |
| Server error 424 | The merchant website returned a HTTP 424 Failed Dependency code.                                                                                                                                                 |  |
| Server error 425 | The merchant website returned a HTTP 425 Too Early code.                                                                                                                                                         |  |
| Server error 426 | The merchant website returned a HTTP 426 Upgrade Required code.                                                                                                                                                  |  |
| Server error 429 | The merchant website returned a HTTP 431 Request Header Fields Too Large code.                                                                                                                                   |  |
| Server error 431 | The merchant website returned a HTTP 415 Unsupported Media Type code.                                                                                                                                            |  |
| Server error 451 | The merchant website returned a HTTP 451 Unavailable For Legal Reasons code.                                                                                                                                     |  |
| Server error 500 | The merchant website returned a HTTP 500 Internal Server Error<br>code.<br>An application error has occurred on the level of the server hosting<br>your shop. See the logs of your HTTP server (usually apache). |  |

| Status           | Description                                                                                                                                     |  |  |
|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
|                  | The issue can only be corrected by performing an action on your                                                                                 |  |  |
|                  | server.                                                                                                                                         |  |  |
| Server error 501 | The merchant website returned a HTTP 501 Not Implemented code                                                                                   |  |  |
| Server error 502 | The merchant website returned a HTTP 502 Bad Gateway / Proxy Error code.                                                                        |  |  |
| Server error 503 | The merchant website returned a HTTP 503 Service Unavailab code.                                                                                |  |  |
| Server error 504 | The merchant website returned a HTTP 504 Gateway Time-out cod<br>The merchant server has not accepted the call within the time<br>limit of 10s. |  |  |
| Server error 505 | The merchant website returned a HTTP 505 HTTP Version not supported code.                                                                       |  |  |

For more information on a notification, click the link **Display the details** or click the **Event log** tab and search for the line **Notification URL call**.

In order to help the merchant identify the source of the error, the gateway systematically analyses the 512 first characters returned by the merchant website and displays them in the **Details** column.

• Example of a successfully processed notification:

| 🕕 Details 🛛 🔒 3D Secure                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 💍 Buyer 🛛 🔗 Extra 🛛 🎯 Delivery                                                 | 🚯 Risk assessment                                                                     | Event log                          |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------------------------------|
| Date 👻                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Operation                                                                      | User                                                                                  | Details                            |
| )4/03/2019 10:09:10                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Instant Payment Notification                                                   | E_COMMERCE                                                                            | SENT, rule=URL de noti             |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                |                                                                                       |                                    |
| Complementary informat                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | ion: Instant Payment Notification                                              | eeee deeee et de s <sup>u</sup> dical                                                 | w account of account of the second |
| Complementary informat     NT, rule=URL de notification à     gistered. ♦♦♦♦&#x                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | ion: Instant Payment Notification<br>la fin du paiement, duration=~1,2s, respo | nse= <span style="displa&lt;/td&gt;&lt;td&gt;ay: none;">OK-Accepted payment, a</span> |                                    |
| Complementary informat     NT, rule=URL de notification à     gistered. ����&#x</td><td>ion: Instant Payment Notification<br>la fin du paiement, duration=~1,2s, respo</td><td>nse= <span style="displ:</td><td>ay: none;">OK-Accepted payment, a</td></tr><tr><td>Complementary informat<br>ENT, rule=URL de notification à<br>Egistered. </span>����&&#x</td><td>ion: Instant Payment Notification<br>la fin du paiement, duration=~1,2s, respo</td><td>nse= <span style="displa</td><td>ny: none;">OK-Accepted payment, a</td></tr></tbody></table> |                                                                                |                                                                                       |                                    |

• Example of a failed notification:

| X | Details of a transaction in progress: 610841                                   |                                  |            |                       |  |  |  |
|---|--------------------------------------------------------------------------------|----------------------------------|------------|-----------------------|--|--|--|
|   | 🕦 Details 💼 3D Secure 🙎 Buyer 🖉 Extra 🥎 Delivery 🕕 Risk assessment 🔝 Event log |                                  |            |                       |  |  |  |
|   | Date 👻                                                                         | Operation                        | User       | Details               |  |  |  |
|   | 28/11/2016 17:5                                                                | Merchant confirmation e-mail in  | BATCH      | to:                   |  |  |  |
|   | 28/11/2016 17:5                                                                | Buyer confirmation e-mail in pro | BATCH      | to:                   |  |  |  |
|   | 28/11/2016 17:5                                                                | Instant Payment Notification     | E_COMMERCE | FAILED_SERVER_404_ERR |  |  |  |

If the payment gateway is unable to access the URL of your page, an e-mail alert will be sent to the shop administrator.

It contains:

- The HTTP code of the encountered error
- Parts of error analysis
- Its consequences
- Instructions to follow via the Merchant Back Office for resending the request to the URL specified in step 4

By default, when the buyer returns to the merchant website, no parameters will be transmitted by their browser.

However, if the **vads\_return\_mode** field has been transmitted in the payment form (see chapter **Managing the return to the merchant website**of the Hosted Payment Page Implementation Guide available in our online document archive) it will be possible to retrieve the data:

- either via GET, the data is presented in the URL as follows: ?field1=value1&field2=value2
- or via POST: the data is sent in a POST form.

The data transmitted to the browser is the same as for notifications (IPN).

The vads\_url\_check\_src and vads\_hash fields will be sent only in the instant notification.

To analyze this data, see chapter **Analyzing the payment result**.

**Note:** the return to the shop will allow you to show only the visual context to the buyer. Do not use the received data for processing in the database.

Before the shop goes into production, it is necessary to carry out tests to ensure that the merchant website and the payment gateway are working properly.

The test payment requests must:

- contain the vads\_ctx\_mode field set to TEST
- use the test key for signature computation

Different cases of payments can be simulated by using test card numbers specified on the payment page. The Merchant will be able to test all 3D Secure authentication results (if the Merchant is enrolled and 3DS is not disabled).

The list of tests to be performed to generate the production key is provided in the Merchant Back Office, **Settings** > **Shop** > **Keys** menu.

| * manual payments are<br>* test payments are de<br>* the vads_page_act | leted after 30 days ;<br>ion parameter must be | set to PAYMENT or REGIS    | TER_PAY.                     |                            |             |
|------------------------------------------------------------------------|------------------------------------------------|----------------------------|------------------------------|----------------------------|-------------|
| CB                                                                     | Mastercard                                     | Maestro                    | Visa Electron                | Payment date               | Test status |
| 4970100000000014                                                       | 597010030000018                                | 500055000000029            | 491748000000008              |                            | ×           |
| 4970100000000055                                                       | 597010030000067                                | 500055000000052            | 491748000000057              |                            | ×           |
| 4970100000000063                                                       | 5970100300000075                               | 5000550000000060           | 491748000000065              |                            | ×           |
| 4970100000000071                                                       | 597010030000083                                | 500055000000078            | 491748000000073              |                            | ×           |
| 😌 Refresh the table                                                    |                                                |                            |                              |                            |             |
|                                                                        |                                                |                            |                              |                            |             |
| e "Generate the produ                                                  | iction key" button below v                     | will become operational or | nce you have successfully co | mpleted all the required t | tests.      |

Each row of the list contains card numbers associated with the same scenario (i.e. 2 accepted payments and 2 refused payments).

Each column corresponds to a different card type: CB/VISA, MASTERCARD, MAESTRO, VISA ELECTRON.

To perform the test phase:

- 1. Make an order on your merchant website as if you were one of your buyers.
- 2. Once redirected to the payment page, select the card type of your choice.
- 3. Refer to the list of tests to identify the card number to use.
- 4. Once a test has been validated, its status is updated on the list. Click the **Refresh the table** button if the status has not been updated automatically.
- 5. Once the 4 tests have been validated, the Generate production key button becomes available.



6. Click the Generate production key button and accept the notification messages that will appear.

The production key is now available.

# 9.1. Generating the production key

You can generate the production key via **Settings** > **Shop** > **Keys** tab > **Generate the production key** button. Once the production key has been generated, its value appears in the **Keys** tab.

An e-mail is sent to the company administrator to confirm that the production key has been generated.

# 9.2. Shifting your merchant website to production mode

### 1. Set the vads\_ctx\_mode field to PRODUCTION.

- Edit the value of the test key with the value of your production key to compute the signature. You will find this value via Settings > Shop > Keys tab.
- 3. Enter the correct IPN URL in PRODUCTION mode via Settings > Notification rules.

# 9.3. Making the first production payment

We recommend checking the two following points:

• The correct end-to-end functioning of the production environment.

To do that, make a real transaction of at least €2.

This transaction can later be canceled via the Merchant Back Office, menu: **Management** > **Transactions** > **Transactions is progress** tab. This transaction will not be captured in the bank.

However, it is recommended to let the transaction be captured at the bank in order to confirm that the merchant's account has been credited. It will then be possible to proceed to a refund.

• The correct functioning of the IPN URL (Instant Payment Notification URL at the end of the payment) specified in the Merchant Back Office.

To do this, do not click **Return to the shop** after a payment.

View the transaction details in the Merchant Back Office and make sure that the IPN URL status is Sent.

# **10. OBTAINING HELP**

Looking for help? Check our FAQ on our website

https://scelliuspaiement.labanquepostale.fr/doc/en-EN/faq/sitemap.html

For any technical inquiries or if you need any help, contact *technical support*.

In view of facilitating the processing of your requests, please specify your shop ID (an 8-digit number) in your query.

This information is available in the "registration of your shop" e-mail or in the Merchant Back Office (Settings > Shop > Configuration).